



Maximize performance. Optimize results.

Operations Analysis & (Re)Design

Optimize your organization's operational efficiency and effectiveness

What it is

Recommendations for improvements in your operations, based on an extensive examination and analysis of your processes, procedures, work flows and information flows.

How does it work?

We will:

- Develop and document our understanding of your operations:
 - Your core business operations and their relationships
 - Key operations performance objectives and indicators
 - Your operations planning and management processes
 - The data and information necessary for you to make critical operations decisions
 - Your business continuation processes... How you plan to avoid and recover from catastrophic failures or disasters
- Develop recommendations to improve your operations, planning and management procedures to better support attainment of your operations objectives:
 - Organizational reporting structures
 - Data/document processing collection, timing, flows and reporting
 - Front/back office processes
 - Tools/techniques to optimize operational efficiency and effectiveness
 - Non-financial controls
 - Non-financial asset protection and maintenance
 - Business continuity and recovery
- Assist you to implement improvement recommendations
 - Develop or revise operations manuals, policies, procedures and controls
 - Develop and provide staff training
 - Conduct train-the-trainer instruction
 - Conduct periodic reviews and updates

How you will benefit

You will receive:

- Improved effectiveness and efficiency of your organization's operations
- Expert guidance on best practices for your type of organization and operations
- Continuity across most common organizational changes, natural disasters and outages